

WHAT IS SIXT RIDE?

ABOUT SIXT RIDE

SIXT ride is an international transfer service with fixed prices, which is available in over 250 cities in more than 60 countries. You benefit from premium vehicles with high-quality equipment, first-class service including personal pick-up at the gate and cashless payment. You can find further information about SIXT ride [HERE](#).



1/ CHOOSE “TRANSFERS” IN CYTRIC

The screenshot shows the 'Selected travelers' section with a green dot and a close button. Below are four orange buttons with icons: a plane, a train, a bed, and a car. At the bottom, there are three tabs: 'Rental Car', 'Rental Car', and 'Transfers'. The 'Transfers' tab is highlighted with an orange border.

2/ SEARCH FOR A TRANSFER ROUTE

Please enter the ride details

- Enter a pick-up location
- Enter a drop-off location
- Alternatively, you can enter an address
- Select the requested date and time
- Enter the purpose of the trip
- Proceed to the next step

The screenshot shows the booking form with the following details:

- Origin:** Munich - Franz Josef Strauss Airport (MUC) 85356, BY, Germany. Labeled **a.**
- Destination:** München Hauptbahnhof Munich, Bayerstr. 10a, BY, Germany. Labeled **b.**
- Pickup date:** Fri, 15 Feb 2019. Labeled **d.**
- Pickup time:** 13 : 00. Labeled **d.**
- Trip purpose:** Internal Meeting. Labeled **e.**
- Next step:** An orange arrow button labeled **f.**

3/ CHOOSE YOUR TRANSFER CLASS

- Different ride types with specifications of car class, sample vehicle, included services, max. number of passengers and luggage items will be shown.
- You can directly see the fixed price incl. VAT for the selected route.
- Choose a ride type and proceed to the next step.

4/ FILL IN THE PASSENGER & PAYMENT DETAILS AND COMPLETE THE BOOKING

- You will be shown a summary of the selected transfer.
- Please enter/ choose the passenger & payment details (*data stored in your cytric profile will be prepopulated*)
 - Passenger information
 - Payment methods
 - Billing address
 - Additional remarks
 - Arrival information (If available add a flight or train number relevant for flight tracking)
 - Complete your booking

5/ BOOKING CONFIRMATION

- After you completed your transfer booking, you will see the cytric confirmation screen summarizing all your booking details.
- The traveller will also receive a separate booking confirmation via e-mail from SIXT ride.
- One hour before the arranged transfer time, the traveller will receive another e-mail with the driver details.

C**ONTACTS**

- You need more information about SIXT ride?
Visit the [SIXT Infopoint](#)
- You need further information by phone or would like to provide feedback on completed rides?
+49 381 807 059 15 (Mo – Fr, 9.00 – 18.00)
- You have questions about an existing booking?
ride@sixt.com or 24/7 hotline via +49 381 807 059 15 (differs by country)

SIXT RIDE CUSTOMER SERVICE

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|---------------------------------|------------------------------------|
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| ✓ Spain: +34 916 35 44 55 | ✓ Great Britain: +44 33 33 36 2222 |
| ✓ Luxembourg: +32 258 800 67 | ✓ Switzerland: +49 30 340 440 440 |
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