

#### SIXT RIDE

CYTRIC BOOKING GUIDE

#### WHAT IS SIXT RIDE?

#### **ABOUT SIXT RIDE**

SIXT ride is an international transfer service with fixed prices, which is available in over 250 cities in more than 60 countries. You benefit from premium vehicles with high-quality equipment, first-class service including personal pick-up at the gate and cashless payment. You can find further information about SIXT ride HERE.



# 1 CHOOSE "TRANSFERS" IN CYTRIC

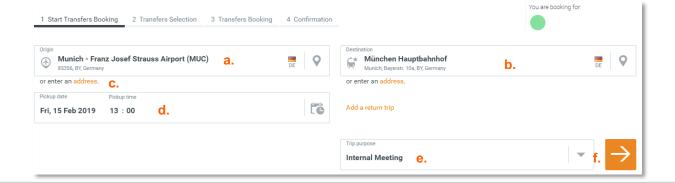


# 2 SEARCH FOR A TRANSFER ROUTE

Please enter the ride details

- a. Enter a pick-up location
- b. Enter a drop-off location
- c. Alternatively, you can enter an address

- d. Select the requested date and time
- e. Enter the purpose of the trip
- f. Proceed to the next step





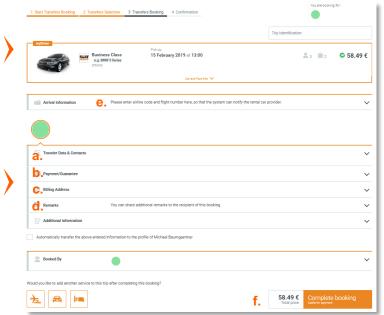
### 3 CHOOSE YOUR TRANSFER CLASS

- Different ride types with specifications of car class, sample vehicle, included services, max. number of passengers and luggage items will be shown.
- You can directly see the fixed price incl. VAT for the selected route.
- Choose a ride type and proceed to the next step.



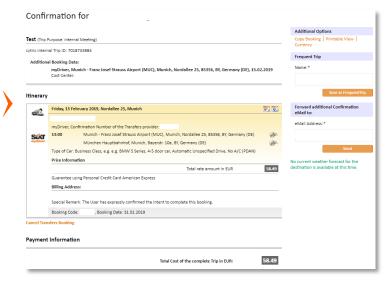
# 4 FILL IN THE PASSENGER & PAYMENT DETAILS AND COMPLETE THE BOOKING

- You will be shown a summary of the selected transfer.
- Please enter/ choose the passenger & payment details (data stored in your cytric profile will be prepopulated)
  - Passenger information
  - b. Payment methods
  - c. Billing address
  - d. Additional remarks
  - e. Arrival information (If available add a flight or train number relevant for flight tracking)
  - f. Complete your booking



### 5 BOOKING CONFIRMATION

- After you completed your transfer booking, you will see the cytric confirmation screen summarizing all your booking details.
- The traveller will also receive a separate booking confirmation via e-mail from SIXT ride.
- One hour before the arranged transfer time, the traveller will receive another e-mail with the driver details.





#### CONTACTS

- You need more information about SIXT ride?
  Visit the SIXT Infopoint
- You need further information by phone or would like to provide feedback on completed rides?
  +49 381 807 059 15 (Mo Fr, 9.00 18.00)
- You have questions about an existing booking?
  ride@sixt.com or 24/7 hotline via +49 381 807 059 15 (differs by country)

#### SIXT RIDE CUSTOMER SERVICE

- ✓ Germany: +49 381 807 059 15
- ✓ France: +33 1765 46 888
- ✓ Spain: +34 916 35 44 55
- ✓ Luxembourg: +32 258 800 67
- ✓ Belgium: +32 258 800 67
- ✓ Netherlands: +31 208 11 07 71
- ✓ Austria: +43 126 759 74

- ✓ United States: +19 545 26 55 44
- ✓ Denmark: +45 78 777 535
- ✓ Great Britain: +44 33 33 36 2222
- ✓ Switzerland: +49 30 340 440 440
- ✓ Italy: +39 069 762 80 88
- ✓ Norway: +49 30 340 440 440