



Rental Car Damage Claims Guide

RentalCover Partner Insurance

Follow these steps to ensure SIXT can bill RentalCover directly for your rental car damage

1. REPORT THE ACCIDENT

File a claim through RentalCover's online form at rentalcover.com/claim

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Using the online claim form at rentalcover.com/claim (recommended)
- Emailing claims@rentalcover.com (alternative method)
- All claims must be submitted online using your Reference Number ending in "INS" RentalCover.com

4. FOLLOW UP WITH RENTALCOVER

A RentalCover representative will review your coverage and guide you through the next steps. Ensure you receive your:

- Policy declaration page or coverage certificate
- RentalCover claim number
- Name and email address of the adjuster

5. CRITICAL: NOTIFY SIXT

Once you have your RentalCover claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

RentalCover claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠️ IMPORTANT NOTICE

Without your RentalCover claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from RentalCover independently.