



Rental Car Damage Claims Guide

Expedia Partner Insurance

Follow these steps to ensure SIXT can bill Expedia directly for your rental car damage

1. REPORT THE ACCIDENT

Call Expedia at 1-866-310-5768 or file a claim through you Expedia account under “My Trips”

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Logging into the Expedia account online
- Using the Expedia mobile app
- Calling customer service at 1-866-310-5768

4. FOLLOW UP WITH EXPEDIA

An Expedia representative will review your coverage and guide you through the next steps. Ensure you receive your:

- **Policy declaration page or coverage certificate**
- **Expedia claim number**
- **Name and email address of the adjuster**

5. CRITICAL : NOTIFY SIXT

Once you have your Expedia claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

Expedia claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

IMPORTANT NOTICE

Without your Expedia claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from Expedia independently.