



Rental Car Damage Claims Guide

Allianz Partner Insurance

Follow these steps to ensure SIXT can bill Allianz directly for your rental car damage

1. REPORT THE ACCIDENT

Call Allianz at 1-866-884-3556 or file a claim online at allianztravelinsurance.com under "File a Claim"

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Filing online at allianztravelinsurance.com
- Using Allianz Travel mobile app
- Calling customer service at 1-866-884-3556

4. FOLLOW UP WITH ALLIANZ

An Allianz representative will review your coverage and guide you through the next steps. Ensure you receive your:

- Policy declaration page
- Allianz claim number
- Name and email address of the adjuster

5. CRITICAL: NOTIFY SIXT

Once you have your Allianz claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

Allianz claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠️ IMPORTANT NOTICE

Without your Allianz claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from Allianz independently.