



Rental Car Damage Claims Guide

State Farm Insurance

Follow these steps to ensure SIXT can bill State Farm directly for your rental car damage

1. REPORT THE ACCIDENT

Call State Farm at 1-800-SF-CLAIM (800-732-5246) or file a claim online at statefarm.com/claims

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Filing online at statefarm.com/claims
- Using the State Farm Mobile App
- Calling the claims center at 1-800-SF-CLAIM (1-800-732-5246) (available 24/7)

4. FOLLOW UP WITH STATE FARM

A State Farm representative will review your coverage and guide you through the next steps. Ensure you receive your:

- Policy declaration page
- State Farm claim number
- Name and email address of the adjuster

5. CRITICAL: NOTIFY SIXT

Once you have your State Farm claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

State Farm claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠️ IMPORTANT NOTICE

Without your State Farm claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from State Farm independently.