



# Rental Car Damage Claims Guide

## State Farm Insurance

*Follow these steps to ensure SIXT can bill State Farm directly for your rental car damage*

### 1. REPORT THE ACCIDENT

Call State Farm at 1-800-SF-CLAIM (800-732-5246) or file a claim online at [statefarm.com/claims](https://statefarm.com/claims)

### 2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

### 3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Filing online at [statefarm.com/claims](https://statefarm.com/claims)
- Using the State Farm Mobile App
- Calling the claims center at 1-800-SF-CLAIM (1-800-732-5246) (available 24/7)

### 4. FOLLOW UP WITH STATE FARM

A State Farm representative will review your coverage and guide you through the next steps. Ensure you receive your:

- **Policy declaration page**
- **State Farm claim number**
- **Name and email address of the adjuster**

### 5. CRITICAL : NOTIFY SIXT

Once you have your State Farm claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

#### Required Information for SIXT

State Farm claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

### IMPORTANT NOTICE

**Without your State Farm claim details, SIXT cannot bill your insurance directly.**

This may result in you having to pay damages upfront and seek reimbursement from State Farm independently.