



Rental Car Damage Claims Guide

Progressive Insurance

Follow these steps to ensure SIXT can bill Progressive directly for your rental car damage

1. REPORT THE ACCIDENT

Call Progressive at 1-800-776-4737 or file a claim online at progressive.com/claims

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Logging into your policy online
- Using the Progressive Mobile App
- Calling the claims center at 1-800-776-4737

4. FOLLOW UP WITH PROGRESSIVE

A Geico representative will review your coverage and guide you through the next steps. Ensure you receive your:

- **Policy declaration page**
- **Progressive claim number**
- **Name and email address of the adjuster**

5. CRITICAL : NOTIFY SIXT

Once you have your Progressive claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

Progressive claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠ IMPORTANT NOTICE

Without your Progressive claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from Progressive independently.