



# Rental Car Damage Claims Guide

## Progressive Insurance

*Follow these steps to ensure SIXT can bill Progressive directly for your rental car damage*

### 1. REPORT THE ACCIDENT

Call Progressive at 1-800-776-4737 or file a claim online at [progressive.com/claims](http://progressive.com/claims)

### 2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

### 3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Logging into your policy online
- Using the Progressive Mobile App
- Calling the claims center at 1-800-776-4737

### 4. FOLLOW UP WITH PROGRESSIVE

A Geico representative will review your coverage and guide you through the next steps. Ensure you receive your:

- Policy declaration page
- Progressive claim number
- Name and email address of the adjuster

### 5. CRITICAL: NOTIFY SIXT

Once you have your Progressive claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

#### Required Information for SIXT

Progressive claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

#### **⚠️ IMPORTANT NOTICE**

**Without your Progressive claim details, SIXT cannot bill your insurance directly.**

This may result in you having to pay damages upfront and seek reimbursement from Progressive independently.