



Rental Car Damage Claims Guide

Allstate Insurance

Follow these steps to ensure SIXT can bill Allstate directly for your rental car damage

1. REPORT THE ACCIDENT

Call Allstate at 1-800-255-7828 or file a claim online at allstate.com or Allstate Mobile App.

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Filing online through My Account at allstate.com
- Using the Allstate Mobile App
- Calling the claims center at 1-800-255-7828 (available 24/7)

4. FOLLOW UP WITH ALLSTATE

A Allstate representative will review your coverage and guide you through the next steps. Ensure you receive your:

- Policy declaration page
- Allstate claim number
- Name and email address of the adjuster

5. CRITICAL: NOTIFY SIXT

Once you have your Allstate claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

Allstate claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠️ IMPORTANT NOTICE

Without your Allstate claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from Allstate independently.