



# Rental Car Damage Claims Guide

## Allstate Insurance

*Follow these steps to ensure SIXT can bill Allstate directly for your rental car damage*

### 1. REPORT THE ACCIDENT

Call Allstate at 1-800-255-7828 or file a claim online at [allstate.com](https://allstate.com) or Allstate Mobile App.

### 2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

### 3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Filing online through My Account at [allstate.com](https://allstate.com)
- Using the Allstate Mobile App
- Calling the claims center at 1-800-255-7828 (available 24/7)

### 4. FOLLOW UP WITH ALLSTATE

A Allstate representative will review your coverage and guide you through the next steps. Ensure you receive your:

- **Policy declaration page**
- **Allstate claim number**
- **Name and email address of the adjuster**

### 5. CRITICAL : NOTIFY SIXT

Once you have your Allstate claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

#### Required Information for SIXT

Allstate claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

### ⚠ IMPORTANT NOTICE

**Without your Allstate claim details, SIXT cannot bill your insurance directly.**

This may result in you having to pay damages upfront and seek reimbursement from Allstate independently.