



Rental Car Damage Claims Guide

United Card Insurance

Follow these steps to ensure SIXT can bill United directly for your rental car damage

1. REPORT THE ACCIDENT

Call United Benefits Administrator at 1-800-880-5844 (US) or 1-804-281-5768 (outside US) or file a claim online at nerdwallet.com

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Calling the benefits administrator at 1-800-880-5844
- Filing online through the benefits administrator website
- Using the Chase mobile app (as United cards are issued by Chase)

4. FOLLOW UP WITH UNITED

A United representative will review your coverage and guide you through the next steps. Ensure you receive:

- Policy declaration page
- United claim number
- Name and email address of the adjuster

5. CRITICAL: NOTIFY SIXT

Once you have your United claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

United claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠️ IMPORTANT NOTICE

Without your United claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from United independently.