



Rental Car Damage Claims Guide

Chase Credit Card Insurance

Follow these steps to ensure SIXT can bill Chase directly for your rental car damage

1. REPORT THE ACCIDENT

Call Chase at 1-800-350-1362 or file a claim online at chasecardbenefits.com

2. PROVIDE ALL RELEVANT INFORMATION AND DOCUMENTS

Include your rental agreement documentation, fact of loss details, and police report information you have.

3. SUBMIT YOUR CLAIM

You can submit your claim by:

- Loggin into your account online chasecardbenefits.com
- Using the Chase mobile app
- Calling the benefits center at 1-800-350-1362

4. FOLLOW UP WITH CHASE

A Chase representative will review your coverage and guide you through the next steps. Ensure you receive:

- **Policy declaration page**
- **Chase claim number**
- **Name and email address of the adjuster**

5. CRITICAL : NOTIFY SIXT

Once you have your Chase claim number, contact SIXT's Customer Claims Department. Be sure to reference your SIXT damage number in the subject line of your communication

Required Information for SIXT

Chase claim reference number	Your policy number and coverage certificate
Claims adjuster name and email address	SIXT damage reference number

⚠ IMPORTANT NOTICE

Without your Chase claim details, SIXT cannot bill your insurance directly.

This may result in you having to pay damages upfront and seek reimbursement from Chase independently.