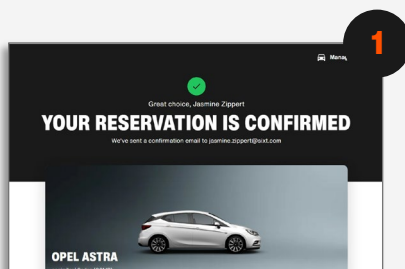


Userguide

ONLINE CHECK-IN

Use online verification to speed up your vehicle pickup.

HOW DOES THE ONLINE CHECK-IN SERVICE WORK?



**CLICK HERE AND START
ONLINE CHECK-IN**

Start of the Online Check-in

Immediately after booking

- After completing your reservation, you can conveniently check in online using the link in the booking confirmation. Please open the link on your mobile device or scan the QR code that is displayed as soon as you open the link on a PC.

At a later time

- If you do not complete the Online Check-in immediately, you will receive an e-mail from SIXT at a later date giving you the opportunity to do so.

In the case of a previous rental with SIXT

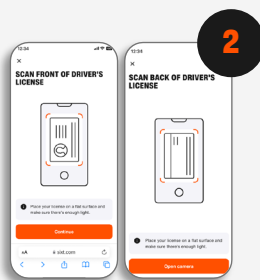
- As part of the Online Check-in, you will be asked to verify your driver's license. If you have already completed a SIXT rental in the past, online check-in is no longer necessary or only needs to be carried out again at certain intervals.

Please note: If your reservation was made without a personal e-mail address (e.g. via a travel agency), you can start the Online Check-in via this link or the QR code (left). All you need is your SIXT reservation number and your surname.



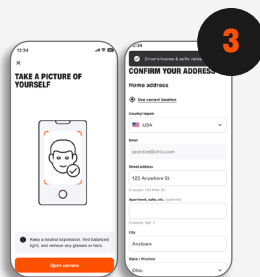
HOW DOES THE ONLINE CHECK-IN SERVICE WORK?

Deposit of the driver's license



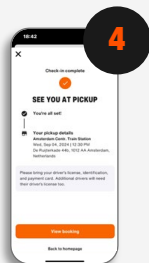
- Scan the front of your driver's license within the specified frame and ensure good lighting to avoid shadows or overexposure. The image quality is then checked and the driver's license is automatically uploaded.
- Repeat the process with the back of your driver's license.

Verification of driving license and personal data



- Take a selfie with the camera of your mobile device for verification. Place your face in the frame, make sure you have a neutral expression and good lighting. Please remove your glasses and headgear. The photo will be taken automatically as soon as you click on **Open camera**.
- If the selfie matches the driver's license photo, you will be asked to confirm your address in the next step.

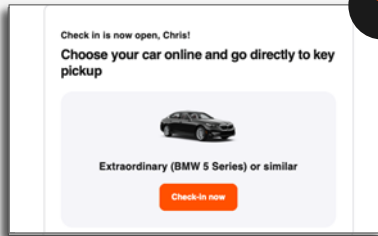
Completion of Online Check-in & rental preparation



- The online check-in is now complete.
- This saves you valuable time at the counter and at many stations SIXT also offers a digital vehicle selection, which saves you a detour to the counter.
- If you rent your vehicle at one of these stations, you will be contacted by SIXT shortly before pick-up to select your vehicle via smartphone.
- Instructions can be found on the following pages.



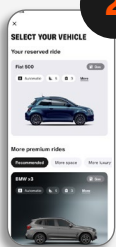
DIGITAL VEHICLE SELECTION IN ADVANCE - WHEN IS IT POSSIBLE AND HOW DOES IT WORK?



1

Prerequisite and notification

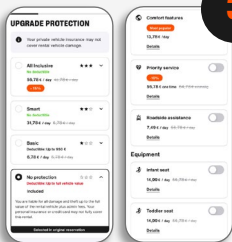
- The digital vehicle selection is available if a successful verification via the SIXT Online Check-in has taken place beforehand or if you have already rented from SIXT in the past.
- In addition, the vehicle must be reserved at a SIXT station that offers this service. The number of these stations is growing steadily, especially in Europe and the USA.
- You will receive a push notification via the SIXT app, an SMS and/or an e-mail approximately 1 to 2 hours before the start of the rental period as soon as the vehicle selection for your reservation is activated.



2

Vehicle selection via smartphone

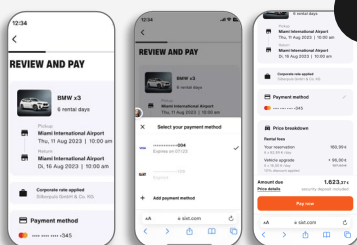
- Click on **Select vehicle** to view your booking details including the reserved vehicle category.
- With **Let's go** you get access to a selection of vehicles in the booked category available at the pick-up station.
- Make your choice by clicking on **Select**.



3

Protection package and extras

- Select your protection package and click **Continue** to select extras such as additional drivers or child seats.
- Select any add-ons if applicable and click **Continue** to proceed with the payment.



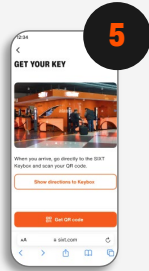
4

Payment and confirmation

- If required, click on **Payment method** and enter your payment details. You can select an existing payment method or add a new one via **Add payment method**.
- Click **Done** to return to the booking overview.
- Then click on **Pay now** to finalize your selection.

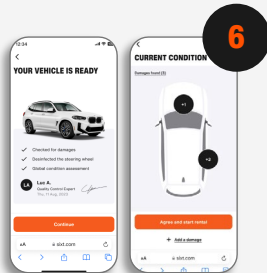


DIGITAL VEHICLE SELECTION IN ADVANCE - WHEN IS IT POSSIBLE AND HOW DOES IT WORK?



QR code for key pick-up

- Once the process is complete, you will receive a QR code and all the relevant information for key collection.
- Depending on the location, the keys are issued either at a key box, directly in the vehicle (at selected locations in the USA) or at the SIXT counter.
- Detailed directions are displayed on your smartphone.



Inspection and reporting of damage

- After arriving at the vehicle, please click on the **Check for damage** button and check whether the damage found matches the damage already reported. If that is the case, click **Agree and Start Rental**.
- If damage has not been previously recorded, click on **Add a damage** and follow the instructions, including taking photos.
- If there is no further damage, click on **Submit**.
- We wish you a good and safe journey with your SIXT rental car.